

# Druva Professional Services - Essentials for End User Protection

The Druva Professional Services team ensures that your organization has firsthand access to our rich expertise during the design and deployment of the solution, to fully leverage proven best practices from start to finish. While delivering solutions tailored specifically to your organization, we can dramatically accelerate your deployment efforts and reduce the workload on your internal IT staff, allowing them to focus on projects that require their unique talents and experience.

## Engagement model

Essentials for End User Protection is a professional services engagement designed to provide customers with time bound deployment assistance.

	PS Essentials End User Protection I	PS Essentials End User Protection II	PS essentials End User Protection III
Recommended for endpoints licenses	Up to 499 users	Up to 999 users	Up to 1,500 users
PS engagement	Up to 8 hours	Up to 12 hours	Up to 15 hours
<b>Staffing</b>			
PS consultant	✓	✓	✓
Location	Remote	Remote	Remote
<b>Services included</b>			
Kick-off meeting to review and finalize project scope, expectations, communication plans and availability of required resources	✓	✓	✓
Provisioning and configuration	✓	✓	✓
Best practices (documentation)	✓	✓	✓
Monitor backups	1 week	1 week	1 week
Limited consulting services	1 week	2 weeks	2-3 weeks
<b>Support included</b>			
Business critical support	Yes	Yes	Yes

## Key benefits

The Druva Professional Services consultant is your dedicated point of contact to address any deployment related queries during the services engagement. Here's how they deliver exceptional value:

- Reduced total cost of ownership through expert-led implementation with proven methodologies
- Accelerated ROI
- Faster deployment experience and guidance from seasoned technical consultants

## Service scope

Essentials for End User Protection offers a dedicated Professional Services resource anywhere between 8 - 15 hours based on the services tier purchased. Customers can purchase additional Professional Services hours as required.

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Druva is the leading provider of data security solutions, empowering customers to secure and recover their data from all threats. The Druva Data Security Cloud is a fully managed SaaS solution offering air-gapped and immutable data protection across cloud, on-premises, and edge environments. By centralizing data protection, Druva enhances traditional security measures and enables faster incident response, effective cyber remediation, and robust data governance. Trusted by over 6,000 customers, including 65 of the Fortune 500, Druva safeguards business data in an increasingly interconnected world. Visit [druva.com](https://druva.com) and follow us on [LinkedIn](#), [Twitter](#), and [Facebook](#).