

Professional Services packages summary for endpoints

The Druva Professional Services team ensures that your organization has firsthand access to our rich expertise during the design and deployment of the solution in order to fully leverage proven best practices from start to finish. While delivering solutions tailored specifically to your organization, we are able to dramatically accelerate your deployment efforts and reduce the workload on your internal IT staff, allowing them to focus on projects that require their unique talents and experience.

Professional services essentials – endpoints

	PS essentials endpoints I	PS essentials endpoints II	PS essentials endpoints III
Recommended for endpoints licenses	Up to 499 users	Up to 999 users	Up to 1,500 users
PS engagement	Up to 8 hours	Up to 12 hours	Up to 15 hours
Staffing			
PS consultant	✓	✓	✓
Location	Remote	Remote	Remote
Services included			
Provisioning and configuration	✓	✓	✓
Best practices (documentation)	✓	✓	✓
Monitor backups	1 week	1 week	1 week
Limited consulting services	1 week	2 weeks	2-3 weeks
Support services			
Business critical support	Yes	Yes	Yes

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Druva® delivers Data Protection and Management for the cloud era. Druva Cloud Platform is built on AWS and offered as-a-Service; customers drive down costs by up to 50 percent by freeing themselves from the burden of unnecessary hardware, capacity planning, and software management. Druva is trusted by thousands of companies worldwide, including over 50 of the Fortune 500. Druva is a privately held company headquartered in Sunnyvale, California, and is funded by Sequoia Capital, Viking Global Investors, CDPQ, Neuberger Berman, Tenaya Capital, Riverwood Capital, and Nexus Partners. Visit druva.com and follow us on [LinkedIn](#), [Twitter](#), and [Facebook](#).